



CAH MANAGEMENT PRESS RELEASE

Toronto, February 4, 2021

PRESS RELEASE FROM THE MANAGEMENT OF CAH

Hello to all of you,

As you may have noticed, we are once again in a complicated situation thanks to the complicated situation thanks to the Omicron variant of COVID. But despite the difficult situation, we want to assure you that CAH is prepared and our staff is up to the task!

We know it's not easy, and this new variant brings with it new fears, but CAH staff is well and truly CAH staff are indeed resilient, capable and dedicated. We would like to thank, and congratulate, all the staff at CAH for their staff at CAH for their continued hard work. It is because of this team that we are always able to support our customers and keep a positive a positive spirit.

Specifically, the CAH staff has a very high level of immunization, and we were able to offer a third dose clinic on January 6, 2022. Our Program Director, Clarisse, also organized two sessions of "fit testing" for the N95

masks. This demonstrates the continued effort to focus on the safety of our clients and employees.

While we cannot predict the next few months or weeks, we are still planning virtual activities at the CVA and we continue to offer our other face-to-face programs (within public health guidelines, of course! of course!).

Thank you to everyone who took the time to complete our satisfaction survey. You can view the results on pages 9 and 10. The CAH team is listening; your feedback, comments and suggestions will help us to continue our work in the best possible way.

We look forward to seeing you again, and when that time comes, we are sure it will be safe and also jovial.

As always, we are here to support you and we wish you a good start to of the year 2022.

We look forward to seeing you,

Andrée Paulin

A square box containing a handwritten signature in black ink. The signature appears to read "Andrée Paulin" in a cursive style.

Assistant Executive Director