

Fournir aux aînés et leurs aidants des services et des programmes en français qui favorisent leur qualité de vie, soutiennent leur indépendance et les encouragent à participer à la vie de la communauté francophone. CENTRES D'ACCUEIL HÉRITAGE 33, Hahn Place, bureau 104 Toronto (Ontario) M5A 4G2 Téléphone : 416-365-3350 Télécopieur : 416-365-1533 info@caheritage.org

Press Release September 16, 2022

CAH team's excellence in seniors' services recognized with Honorable Mention by Accreditation Canada!

Yesterday, Thursday, September 15, 2022, the Board of Directors (BOD) of CAH (Centres d'accueil Héritage) invited the voting members of CAH to meet them and the CAH team at a warm cocktail party to celebrate the achievement of its Accreditation with Honorable Mention. The Board attributes this achievement to the outstanding work of CAH employees despite the pandemic.

"If we didn't have such a close-knit team, we wouldn't have been able to get through the health crisis so successfully, with no fatalities," notes Barbara Ceccarelli,

CAH's executive director. "We did everything to the best of our ability. And it's great to see that our 'best' meets Accreditation Canada's high standards of quality!"

CAH was accredited for the first time in 2018 following a process to evaluate the services offered against Accreditation Canada's quality standards. Since that result, CAH has been on a journey of continuous quality improvement. Since December 2021, the team has been preparing for the second independent agency visit, which takes place in June 2022.

CAH's model of affordable housing with services for seniors, developed long before the health crisis, has proven to be most successful over the past two years. Armed with the seal of approval from Accreditation Canada, CAH says it is energized to do even more.

The Board ended the meeting by launching the countdown to CAH's 45th anniversary, which will take place in October 2023. "We are entering a new era of member and client engagement," said incoming Board Chair Denis Frawley.

"Expect to be challenged regularly to help us build a vibrant francophone hub and build a community that is great to age in."